LOCATOR
TICKET MANAGEMENT

Locator Ticket Management® allows for precise control over the management, assignment, and tracking of your incoming locate requests.

- **All records are hosted and displayed online for easy paperless access.** *ANYTIME, 24/7/365.*
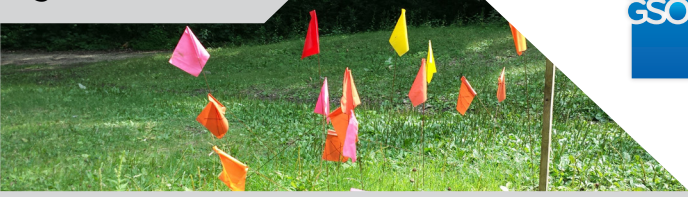
- **Extensive data-viewing and tracking capabilities.**
Update ticket status for positive response compliance, view multiple tickets in the map, see individual excavation polygons with district information, create reports based on user defined statistics. You can even attach relevant pictures or files to specific tickets!

- **Assign locators to specific tasks and follow their progress.**
Delegate work to locators on a ticket-by-ticket basis, or you can schedule an entire work route for locators to follow for the day. The info is displayed on the map, as well as listed out in text form for easy to follow instructions.

- **Automatically distribute tickets based on user-defined criteria.**
You can even designate specific, customized areas that will automatically assign locators as soon as the tickets are received.

- **Ticket information updated in real-time.**
Edits to tickets or active work areas, emergencies, or any other information will update to the server every 3 minutes or less - keeping everyone informed, on the same page, and up to speed.

- **Easy to use.**
Locator Ticket Management's Intuitive user interface means learning and operating the system is a snap!